



## Hotel Program Guidelines

Above + Beyond Cancer and participating hotels offer complimentary hotel rooms for cancer patients who must travel for out-patient cancer related medical treatment. To be eligible for this program, we request you observe the following guidelines:

1. Rooms are provided on a space available basis. Patients are strongly encouraged to make back-up arrangements until receiving a confirmation number.
2. Rooms are provided at a discounted rate or complimentary, depending on eligibility and hotel availability. Patients are responsible for any charges such as meals, phone calls, laundry service, etc. Patients will be asked to provide a credit or debit card at check-in to cover these incidental expenses.
3. The Hotel Program is available Sunday through Thursday nights. Occasional exceptions can be made if there is a medical necessity.
4. Caregivers may accompany patients. The number of people accompanying the patient must not exceed the number of sleeping spaces in the available room.
5. Requests for smoking rooms will not be accepted. Patients are responsible for any damages or cleaning charges related to smoking in a non-smoking room and will be asked to leave the hotel.
6. Pets may be allowed at some participating hotels and may require a pet deposit. Patient is responsible for pet deposit. Patients who disregard pet policies will be asked to leave the hotel.
7. Participating hotels are commercial establishments and use standard cleaning procedures. No special sterilizing procedures can be provided.
8. All arrangements with the hotel should be made through Above + Beyond Cancer at [hotelprogram@aboveandbeyondcancer.org](mailto:hotelprogram@aboveandbeyondcancer.org). Patients must contact A+BC, not the hotel, each time they wish to request or change reservations made through the Hotel Program.
9. Above + Beyond Cancer should be notified immediately at [hotelprogram@aboveandbeyondcancer.org](mailto:hotelprogram@aboveandbeyondcancer.org) if there is a change of plans.
10. Checkout time is designated by the hotel.
11. Patients will not hold the hotel or Above + Beyond Cancer liable for any injury or damage to the patient, the patient's property, or the patient's possessions while on hotel premises.
12. Patients are responsible for reimbursing the hotel for any unusual damage that should occur due to negligence on the part of the patient or any member of the patient's party.

Your acceptance of reservations made on your behalf constitutes your agreement to follow program guidelines and hotel policies. Failure to abide by these guidelines or hotel policies may result in ineligibility for the Hotel Program.

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Patient, Parent or Guardian Signature

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Date